

CONTACT

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telmalakmali.github.io/

KEY COMPETENCIES

- ISTQB Certified QA Consultant
- Supply Chain Systems & Integrations
- Business Process Analysis & Process Improvement
- SDLC / STLC (Agile, Scrum, Waterfall)
- System Integration, API & Data Validation
- Automation Feasibility Analysis & Playwright Automation
- Stakeholder Collaboration in Global Delivery Teams

TOOLS

Jira | TestRail | Confluence | Trello | SharePoint | Playwright | Python | Django | GitHub | Postman | SQL | AWS | Salesforce | Power BI | Microsoft Office 365 | Figma | Clickup

- **Methodologies:** Agile | Scrum | Waterfall
- **File Formats:** EDI | XML | IDoc | JSON | EASI

INFOR ENTERPRISE PROJECTS

Adidas| VF Corporation| Centric Brands| Cabela's| SanMar| Bed Bath & Beyond| Tory Burch| Levi Strauss

EDUCATION

- Master of Software Engineering, Yoobee College of Creative Innovation, Auckland (April 2026)
- Master of Business Administration in International Business, Anglia Ruskin University (Feb 2018)
- BSc in Management Information Systems, University College Dublin (Aug 2013)

Telma Lakmali

SOFTWARE QUALITY ASSURANCE CONSULTANT

Software Consultant with enterprise SaaS experience across supply chain, blockchain, and defence simulation industries. Experienced in software quality assurance, system configuration, and enterprise system implementations. Skilled in analysing business requirements, validating complex system integrations, and supporting end-to-end digital supply chain and business processes. Strong knowledge of SDLC, STLC, Agile delivery, test strategy, and defect lifecycle management. Skilled in test automation, backend validation, and testing across web, mobile, API, and cloud platforms.

SOFTWARE TESTING CLASSIFICATION

Functional | Smoke | Sanity | Regression | System | System Integration (SIT) | End-to-End | User Acceptance (UAT) | Exploratory | API | Integration | Automation | Static | Web Application | Mobile Application | Positive Testing | Negative Testing | Boundary Value Analysis (BVA) | Equivalence Partitioning (EP) | Decision Table Testing | Error Guessing | Usability testing

EXPERIENCES

FoodME Ltd (Auckland, New Zealand)

Intern QA | MSE Capstone

Nov 2025 - Mar 2026

- Introduced test design templates to improve test traceability and increase test coverage by 60% in a startup environment and assisted resolving supermarket integration issues including design, execution, and defect fixes.
- Performed Django backend validations and investigated system issues through database checks.
- Documented testing processes and created UML diagrams and QA onboarding guides for knowledge transfer.
- Conducted mobile testing for Android (APK) and iOS (TestFlight) to confirm functionality before release, improving pre-release defect detection by 35%.

Infor (Colombo, Sri Lanka)

Quality Assurance Consultant

Jun 2016 - May 2025

- Worked across SDLC and STLC for enterprise supply chain platforms including requirement analysis, test planning, design, execution, and defect management.
- Designed and maintained test cases, test scenarios, and test suites from requirement specifications.
- Created traceability matrices to ensure test coverage, improving coverage by 40%.
- Prepared test plans, test estimations, and supported test audits.
- Validated system configurations and lookup tables.
- Performed API testing using Postman.

CERTIFICATIONS

Certified Tester Foundation Level
(CTFL), ISTQB (Dec 2017)

SKILLS

- SDLC / STLC (Agile | Scrum | Waterfall)
- Business Requirements Analysis
- Digital Supply Chain Systems
- End-to-End Workflow Validation
- System & Integration Testing (SIT / UAT)
- API & Data Validation (SQL, JSON, XML, EDI)
- Enterprise System Integrations
- CI/CD Concepts & Test Automation (Playwright)
- Test Strategy & Quality Governance
- Defect Lifecycle Management
- Agile Delivery & Sprint Ceremonies
- Stakeholder Collaboration
- Test Coordination & Mentoring

VOLUNTEER WORK

New Zealand Red Cross – Auckland
Volunteer
Feb 2026 – Present

INTERESTS

Travel | Music | Movies | Food & Dining

- Logged and tracked defects in Jira and coordinated with developers to validate fixes, improving defect resolution efficiency by 30%.
- Tested integrations using EDI (214, 315, 856) and validated data formats including EDI, JSON, XML, and IDOC.
- Evaluated test automation feasibility.
- Participated in Agile ceremonies including daily stand-ups, sprint planning, retrospectives, walkthroughs, and product demonstrations.
- Prepared testing dashboards and reports.
- Evaluated entry and exit criteria and supported test sign-offs.
- Supported system migrations and platform implementations.
- Worked with Professional Services and customer service teams to investigate customer issues.
- Performed label testing during release cycles.
- Applied test design techniques including Positive Testing, Negative Testing, Boundary Value Analysis, Equivalence Partitioning, Decision Table Testing, Use Case Testing, and Error Guessing.
- Supported production issue investigations and root cause analysis.
- Led testing activities and mentored 7 junior QA consultants.

Mynth (US, Remote- Part Time)

Software Quality Assurance

Jan 2024 – Jun 2024

- Performed functional and integration testing for blockchain-based systems, improving defect detection by 50%.
- Prepared testing dashboards and quality reports for internal teams.
- Created and maintained test cases and test artefacts based on project requirements.
- Logged and managed defects through the full defect lifecycle in a startup environment.

Simcentric Technologies (Sri Lanka)

Quality Assurance Engineer

Aug 2013 – Jul 2016

- Performed manual testing for desktop-based applications in the Defense Simulation domain.
- Worked in Agile Scrum environments, participating in sprint planning, daily stand-ups, and retrospectives.
- Analysed requirements, created test cases, executed tests, and reported defects.
- Maintained test artefacts following testing standards and QA practices.
- Performed API testing and validated system integrations.
- Conducted product demonstrations and internal presentations.

Referees available upon request